

245 Log Canoe Circle
Stevensville, Maryland 21666

T 410.604.3142
F 410.604.3209
www.sauerusa.com

FIELD SERVICE TECHNICIAN

An innovative, expanding, international company rooted in the **Annapolis / Kent Island** area of **Maryland** is looking for an organized self-starter for their **FIELD SERVICE TECHNICIAN** opening. As a customer centric, family-oriented organization, we focus on career minded individuals searching for their once in a lifetime opportunity to join our winning team!

This position will report directly to the **Service Manager**.

Responsibilities:

- Completes general maintenance and startups of packages in the field
- Maintains & troubleshoots electrical & mechanical systems
- Possesses an ability to read general wiring schematics and P&IDs
- Completes administrative tasks such as updating Salesforce records, MAS, Expensify and ADP Time & Attendance
- Provides support to customers while in house through answering service calls, inquiries, and email questions
- Expresses a thirst for knowledge and participates in offered trainings and educational opportunities (i.e., TPC training, in house model trainings etc.)
- Has a strong customer centric mindset and is well prepared for service assignments
- Capable of uploading PLC programs and changing required setpoints
- Accomplishes other duties as assigned

Required Skills/Experience:

- Must have a strong mechanical aptitude
- Must have prior experience in an industrial or mechanical setting
- Must be willing and able to travel approximately 50% of the time
- Has a working knowledge of technical mechanical terms and equipment
- Must be detail-oriented with proficient computer skills, especially in the use of Microsoft products
- Able to create and interpret reports
- Works independently, making good decisions, and work as part of a team
- Communicates well with customers and can articulate complex concepts
- Maintains a high level of responsibility and accountability
- A quick learner and adapts well to changing environments
- Ability to multi-task and prioritize responsibilities
- Time management skills to ensure 100% job completion
- Possesses a drive to learn new products and methods as well as draw on past experiences to help improve the company's products and methods
- A valid U.S. passport (or ability to obtain one upon hire) and eligibility for a security clearance are a requirement for this position.

Benefits & Compensation:

- Salary commensurate with experience
- Full medical & dental benefits, paid vacation & holidays, 401K, plus performance bonus
- Growth opportunities are available