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## FIELD SERVICE TECHNICIAN

An innovative, expanding, international company rooted in the **Annapolis / Kent Island** area of **Maryland** is looking for an organized self-starter for their **FIELD SERVICE TECHNICIAN** opening. As a customer centric, family oriented organization, we focus on career minded individuals searching for their once in a lifetime opportunity to join our winning team!

This position will report directly to the **Service Manager** and the **Service Coordinator**.

### Responsibilities:

- Field Maintenance, Diagnosis, Repair, and Oversight
- Operator Training
- Operational Testing
- Product Training Assistance
- Maintain & Troubleshoot Electrical & Mechanical Systems
- Electrical troubleshooting – PLC hardware & program troubleshooting. Troubleshooting control panels which includes but is not limited to 460V, 120V, 24VDC, transformers, motor starters, HMI', and other wiring issues.
- Mechanical troubleshooting – Diagnosis of issues related to Sauer Compressors packages
- Communicate with customers to determine their needs and suggest solutions to fulfill their requirements and solve their issues
- Administrative duties as directed by Service Manager or Service Coordinator
- Accomplish other duties as assigned

### Required Skills/Experience:

- Must have at least 2-3 years of mechanical experience with a highly engineered and/or technical product
- Must be willing and able to travel approximately 50% of the time
- Knowledge of technical terms – knowledge of high-pressure reciprocating compressors is a plus
- Knowledge of technical publications and technical equipment
- Must be detail-oriented with proficient computer skills, especially in the use of Microsoft products
- Ability to create and interpret reports
- Able to work independently, making good decisions, and work as part of a team
- Proactive mind-set – able to anticipate issues and provide solutions
- Maintain a high level of responsibility and accountability
- A quick learner and adapt well to changing environments
- Ability to multi-task and prioritize responsibilities
- Good communication and organization skills
- Communication Skills relevant to the Customer Service aspect of business
- Time management skills to ensure 100% job completion
- Possess a drive to learn new products and methods as well as draw on past experience to help improve the company's products and methods

### Benefits & Compensation:

- Salary commensurate with experience
- Full medical & dental benefits, paid vacation & holidays, 401K, plus performance bonus
- Growth opportunities are available