

RENTAL FIELD SERVICE TECHNICIAN

A market-leading manufacturer offering new opportunities in Cache County, Utah is seeking a highly motivated Rental Field Service Technician to assist with the quest to provide the highest quality compressor solutions. This is a fantastic opportunity to join a family-oriented company with ever-growing opportunities for success.

Responsibilities:

- Utilizes critical thinking to identify, diagnose and repair equipment and ancillary components on rental fleet equipment
- Completes administrative tasks including logging information in the fleet assets within Salesforce, parts reorder forms for rental equipment within MAS, as well as updating Rental Fleet log and paperwork
- Dispatched regularly for rental maintenance and service emergencies to customer sites
- Communicates with the Rental Team and Service Team on the status of rental maintenance
- Answers customer calls, questions, and assists with remotely troubleshooting rental equipment in the field
- Completes rental maintenance and modifications on rental equipment returned to the facility
- Capable of identifying, diagnosing, and troubleshooting a Sauer Compressors package
- Provides advanced technical support to customers while in-house
- May assist with building new rental packages
- Performs functionality testing on equipment upon service work completion
- Other duties as assigned

Required Skills/Experience:

- 2 to 3 years of experience performing maintenance on technical equipment preferred
- Regular travel is required for this position
- Must be detail-oriented with proficient computer skills
- Works independently, making good decisions, and work as part of a team
- Proactive mind-set – able to anticipate issues and provide solutions
- Maintains a high level of responsibility, accountability, and motivation
- Able to complete job assignments with minimal assistance
- A quick learner and adapts well to changing environments

- Ability to multi-task and prioritize responsibilities
- Communicates well with customers and can articulate complex concepts
- Time management skills
- Possesses a drive to learn new products and methods as well as draw on experiences to help improve the company's products and methods

Benefits & Compensation:

- Salary commensurate with experience
- Company subsidized Medical, Dental, and Vision benefits effective the first of the month following 30 days of employment, 401K with 3% Safe Harbor Match, Performance Bonus, 13 paid vacations days, 5 paid sick days and 12 paid holidays.
- Growth opportunities are available