

RENTAL FIELD SERVICE TECHNICIAN

An innovative, expanding, international company rooted in the **Annapolis / Kent Island** area of **Maryland** is looking for an organized, mechanically minded self-starter for their **Rental Field Service Technician** opening. As a customer centric, family-oriented organization, we focus on career minded individuals searching for their once in a lifetime opportunity to join our winning team! This position will report directly to the **Rental Business Development Manager**.

Responsibilities:

- Utilizes critical thinking to identify, diagnose and repair equipment and ancillary components on rental fleet equipment
- Completes administrative tasks including logging information in the fleet assets within Salesforce, parts reorder forms for rental equipment within MAS, as well as updating Rental Fleet log and paperwork
- Dispatched regularly for rental maintenance and service emergencies to customer sites
- Communicates with the Rental Team and Service Team on the status of rental maintenance
- Answers customer calls, questions, and assists with remotely troubleshooting rental equipment in the field
- Completes rental maintenance and modifications on rental equipment returned to the facility
- Capable of identifying, diagnosing, and troubleshooting a Sauer Compressors package
- Provides advanced technical support to customers while in-house
- May assist with building new rental packages
- Performs functionality testing on equipment upon service work completion
- Other duties as assigned

Required Skills/Experience:

- 2 to 3 years of experience performing maintenance on technical equipment preferred
- Regular travel is required for this position
- Must be detail-oriented with proficient computer skills
- Works independently, making good decisions, and work as part of a team
- Proactive mind-set – able to anticipate issues and provide solutions
- Maintains a high level of responsibility, accountability, and motivation
- Able to complete job assignments with minimal assistance
- A quick learner and adapts well to changing environments
- Ability to multi-task and prioritize responsibilities
- Communicates well with customers and can articulate complex concepts
- Time management skills
- Possesses a drive to learn new products and methods as well as draw on experiences to help improve the company's products and methods

Benefits & Compensation:

- Salary commensurate with experience
- Full medical & dental benefits, paid vacation & holidays, 401K, plus performance bonus
- Growth opportunities are available