



- Q 1.** Can I use a different brand of oil instead of what the compressor came with? Our vendor says it is a comparable alternative.

No. Only oils called out in the Sauer Compressors USA Oil Recommendation Manual are approved for Sauer Compressors. Please contact Sauer USA's Service or Sales Departments for a copy of this manual if you do not have one.

- Q 2.** Is it possible to set up both of our Sauer Compressors in a Lead/Lag configuration?

Yes. Your schematic's last page has detailed instructions for wiring both control panels together via hardwire or ethernet for this function. Please contact Sauer USA's Service Department to walk you through configuring the controller to accept these changes.

- Q 3.** We just started up our Sauer Rental Compressor, and it does not seem to be putting out the flow or pressure that it should, is there something we should be doing differently?

Have you checked to ensure that all shipping materials have been removed before operating the unit? Specifically, any rubber caps on the inlet filter?

- Q 4.** We just received our new Sauer Compressor, and it came with a key. What is this for?

The "key" is a USB Flash drive that contains all the technical documentation related to your Sauer Compressor package. Please store this in a safe place.

- Q 5.** We just received our new Sauer Compressor, and it came with an extra transmitter/transducer/sensor loose in the control panel. What is this for?

That would be the Final Pressure Transducer. It is to be installed on your system, preferably in a receiver, and then wired to the Sauer Control Panel as per the schematics. This is used to control the Start and Stop function of the compressor.



**Q 6.** Can we perform our own maintenance or have (local service company) perform our Sauer Compressor maintenance?

Yes. However, should something go wrong related to that maintenance, it will not be covered under warranty unless the technician was trained and certified by Sauer Compressors USA. Please contact Sauer USA's Training Coordinator, Tom Nay, or the Service Dept. for more info on our Service Training program.

**Q 7.** How do I adjust/set my Start and Stop Pressures?

This requires a login on your equipment's HMI. Please contact Sauer USA's Service Dept. to walk you through this process.

**Q 8.** At what temperature can I safely operate my Sauer Compressor?

Most Sauer Compressors models must be operated between 41°F and 131°F. There are some exceptions for water-cooled and oil-less models; please contact Sauer USA's Service Dept. to confirm your equipment's limitations.

**Q 9.** Do I have to go through my local Sauer Distributor for Parts and Service?

If you purchased your equipment from a Sauer Compressors USA Distributor, you must submit all requests for Aftersales Support, including parts, service, and training, through that distributor. If you did not purchase your equipment from a distributor, please contact Sauer USA's Service or Spares Dept.'s for assistance.